



## Bus User Issues & Concerns Form

Name: ..... Date: .....

Location of Concern/Issue:

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Details of the Concern/Issue:

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Investigation of Concern/Issue:

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Recommendation & Remedy:

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User advised: ..... Date: .....

Action implemented: ..... Date: .....

Follow up with driver: ..... Date: .....

Signed Business Manager (or Delegate): ..... Date: .....